



RapidClean has Australia's biggest range of cleaning supplies and products.

RapidClean is a group of cleaning supplies stores throughout Australia staffed by cleaning experts.

We provide you with great advice and quality cleaning products at excellent prices. We will make purchasing your cleaning supplies easy, less expensive and more convenient.

We support our clients by providing expert technical advice and now bring a comprehensive range of online training courses to the Australian Cleaning Industry.

How Online Training Works

You enter the portal through the RapidClean web site, which will take you to the course enrolment page. After completing all your personal details you pay by credit card or enter a company voucher.

When you have completed your enrolment and payment you will be emailed a user name and password.

After completing a section you are required to answer a number of multiple choice or true/false questions. You must answer all questions correctly. Should you answer any question incorrectly you will be informed of your incorrect answers and re-directed to the beginning of the section.

After successfully completing a section of the course the system will save your results. Should you log out and log back into the system you will re-start the course where you left off.

At the successful completion of the course you will be automatically emailed your certificate.



RapidClean in conjunction with the BSCAA and Daniels Associates offer a comprehensive range of affordable cleaning courses packed with valuable information.

Our range of cleaning courses includes: BSCAA Cleaning Induction Course; Introduction to Carpet Cleaning; Hard Floor Cleaning; Window Cleaning; Office Cleaning; Customer Service for the Cleaning Industry; Carpet Cleaning Restoration Methods including Hot Water Extraction; Support Team Leaders; Hard floor Stripping and Sealing; Office Cleaning II; Pressure Washing and Graffiti Removal; Clean Food-Handling Areas; Supporting a Green Cleaning Program; Infection Control for Cleaning and Housekeeping Staff.

There are currently online courses covering all basic aspects of cleaning operations and knowledge requirements for Certificates II and III in Cleaning Operations.

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Online Cleaning Courses

The only cleaning courses certified by the bscAA and its members



ONLY \$29.70 Per course
Includes GST

Course Information

BSCAA Cleaning Induction Course

This course specifies the outcomes required to undertake Workplace Health and Safety (WHS) induction training within the cleaning industry. It requires the ability to demonstrate personal awareness of WHS legislative requirements, and the basic principles of risk management and injury prevention.

Office Cleaning

In this course we are going to look at why we clean commercial buildings and the skills required to clean (the how to). This course covers the core competencies in cleaning any type of facility from an office to a school, university, hotel, hospital, retirement village or just about any other type of building or facility. Before introducing you to the “how to skills” we would like you to understand the history of cleaning and the “why do we” of commercial cleaning.

Introduction to Carpet Cleaning

This introductory carpet cleaning course covers the carpet cleaning tasks involved in routine or regular maintenance of carpeted floors; in particular vacuuming and simple stain removal. It requires the ability to assess the extent of cleaning required to meet client requirements.

Carpet Cleaning Restoration Methods including Hot Water Extraction

This Carpet cleaning course covers an introduction to carpet fibres and carpet construction; soiling and carpet maintenance; introduction to cleaning chemistry and stain removal; carpet cleaning variables; carpet cleaning restoration techniques and common carpet problems.

Hard Floor Cleaning

This introductory course for hard floors covers all the basic processes and machinery involved in cleaning hard floors. We can all pick up a mop and bucket and clean a floor but there is a lot more to know about hard floors and a lot more to learn than just how to mop a dirty floor.

Hard Floor Stripping and Sealing

This hard floor course covers the knowledge and theoretical skills required to replace a hard floor finish. This process is commonly known within the industry as ‘strip and seal’. This course covers the processes involved in removing the old floor sealer and replacing it with a new protective coating.

Course Information

Window Cleaning

This course covers the cleaning of glass surfaces, including windows in both internal and external situations. The course covers the identification of various types of soil and staining found on windows and the equipment and cleaning methods required to remove these soils.

Pressure Washing and Graffiti Removal

Pressure washing produces a variable stream of either water or cleaning chemical and is used as a replacement for hand scrubbing in large areas or where surfaces are very soiled. Selecting the appropriate equipment, chemicals and cleaning method is essential to performing the task safely and efficiently.

Office Cleaning II

This course covers three units of competency for certificate II and III in Cleaning Operations. The units covered include; computer room cleaning; cleaning ceiling surfaces and fittings; washing furniture and fittings.

Infection Control for Cleaning and Housekeeping Staff

This course covers the importance of complying with an effective infection control strategy that ensures the safety of the client (or end-user of health-related products/services), maintains personal protection and prevents the transmission (spread) of infections from person to person.

Customer Service for the Cleaning Industry

This introductory Customer Service course covers the outcomes required for cleaning and housekeeping staff to provide effective client service. The course covers an introduction to establishing client relationships and identifying client needs; how to meet client needs by providing quality cleaning services.

Supporting a Green Cleaning Program

This introductory sustainability course covers the knowledge and skills required to participate in environmentally sustainable work practices more commonly known as a ‘Green Cleaning Program’.

The course teaches students to identify current resource usage in the workplace; understand how to perform a simple site audit to recognise sustainable (green) improvements; eliminate and/or replace hazardous chemicals with less hazardous chemicals; reduce the use of resources and how to select appropriate chemicals and equipment to support a green cleaning program.

Course Information

Clean Food-Handling Areas

This course covers the legislative and cleaning requirements to maintain food-handling areas where the work does not involve direct food contact. This unit is not appropriate for a person who has direct contact with food, raw materials or ingredients.

The course teaches students legal requirements, hygiene and cleaning procedures when working in a food handling area.

Support Team Leaders

This course covers the critical skills required for team members to participate in an effective team and support their team leader. Critical areas of effective teamwork include communication skills, being a good team player, providing effective leadership to a team, conflict resolution processes and managing team innovation. The course requires the ability to participate in and facilitate team planning, and promote team commitment and cooperation.

For further information call us on 02 4721 1993 or visit our website www.rapidclean.com.au

